Transforming Document Processing For State & Local Governments

State and local governments handle huge volumes of citizen documents on a daily basis. Documents such as unemployment benefit forms, Health Insurance claims, and identity verification documents vary across constituencies and hold valuable information about citizens. Currently these are processed manually, slowing down benefits & claims rollout and affecting government functioning. Leveraging AI, state and local governments can fastrack day-to-day operations and provide superior citizen experience.

Introducing QDox For Intelligent Document Processing

QDox is Quantiphi’s AI-powered document processing solution accelerator. It is a deep learning-based solution powered by Amazon Web Services that processes documents across thousands of templates and constantly improves with feedback. QDox is suited for widely used government document types such as invoices, receipts, driver’s licenses, passports, payslips, tax forms, and many more.

Key Use Cases

**Identity Verification**
- Extract critical data points from the identity verification documents and create citizen profiles
- Mask personal identifiable information (PII) to adhere to data protection laws
- Welfare claims fraud detection

**Citizen Benefit Forms Processing**
- Draw insights from citizen benefit forms regarding -
  - Allowance rolled out
  - Reduction in queue time
  - Citizens served per month
  - Total benefits
Quantiphi is an award-winning AI-first digital engineering company driven by the desire to reimagine and realize transformational opportunities at the heart of business. We are passionate about our customers and obsessed with problem-solving to make products smarter, customer experiences frictionless, processes autonomous and businesses safer.

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Contact aws.practice@quantiphi.com for your Document Processing Needs