



Understands every word



Thinks in real time with your data



Responds naturally in your brand voice



Resolves with context, not scripts



Telephony Systems



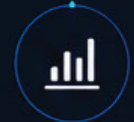
Customer Data



Security & Compliance



Enterprise Systems



Analytics & Insights

Speech-to-Speech Agent for Enterprise Customer Conversations



The challenges: Limits of Traditional Voice Bots

Modern contact centers handle millions of customer conversations where tone, latency, and context decide whether a caller stays loyal or churns. IVR menus and first-generation voice bots are officially obsolete and no longer scalable, natural, or trusted by customers. Robotic tone, dead-air gaps, and repetitive fallback loops break trust on every call and force costly escalations.

The Solution: An Enterprise-Ready Voice AI Agent

A speech-to-speech agent powered by best-in-class realtime voice models that delivers natural, real-time customer conversations with seamless integration into existing telephony and backend ecosystems. It reasons over live audio and enterprise context to respond in human-like speech at sub-second latency.

Every call connects you to a real conversation, not a robotic menu..!

■ Contextual Intelligence

Drives higher satisfaction by understanding complex user intents



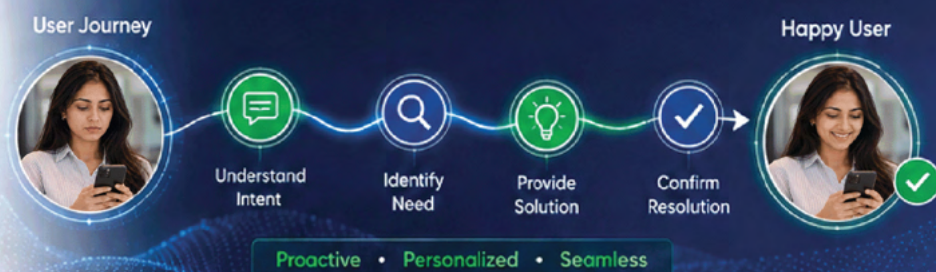
■ Accelerated Resolution

Reduces handle time & friction with zero-latency processing



■ Dynamic Journey Mapping

Boosts first-contact resolution by proactively guiding users



■ Brand-Aligned Voice

Tone and persona engineered to brand standards



| Any S2S Platform. Intelligence is Quantiphi!



| How Does it Help Your Customer Operations?

- **Accelerated Conversation Efficiency**
Reduces handle time and lifts CSAT on voice channels.
- **Optimized Contact-Center OpEx:**
Automating high-volume voice workflows minimizes agent labor costs and inconsistent service quality.
- **Maximized Customer Lifetime Value:**
Higher first-call resolution and retention, lower voice-driven churn.

ROI-Focused Solution

Before Voice Agent	After Voice Agent	Your Gain (Projected)
Rigid IVR menus frustrate callers	Natural speech-to-speech dialogue	~50% reduction in average handle time
Repeated transfers to live agents	First-call resolution at scale	~40% lift in self-service containment
High OpEx from 24x7 agent staffing	Automated voice workflows	~30% cost reduction
Robotic tone erodes brand trust	Human-like, on-brand voice	~35% improvement in CSAT

Note: Projections mentioned above are derived from industry benchmarks.

Business Outcomes



01

Faster Conversations:

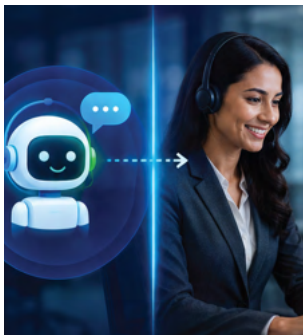
Reduced handle time per call



02

First-Call Resolution:

Issues solved in a single interaction



03

Smoother Handoff:

Context-aware escalation to human agents



04

Stronger Brand:

Conversational quality reflects directly on brand

Schedule a consultation with our engineers to identify the top conversational friction points in your operations costing you the most OpEx and customer trust.

Schedule a Call

